

# C-UM-Windows11Upgrade\_EN



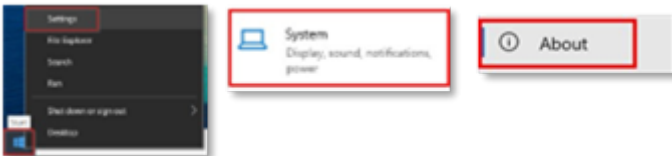
**Object:** Upgrade your computer to Windows 11


## Description

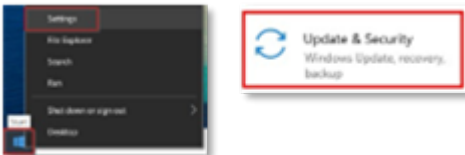
This guide explains how to check your current Windows version and upgrade your computer from Windows 10 to Windows 11.

## Steps

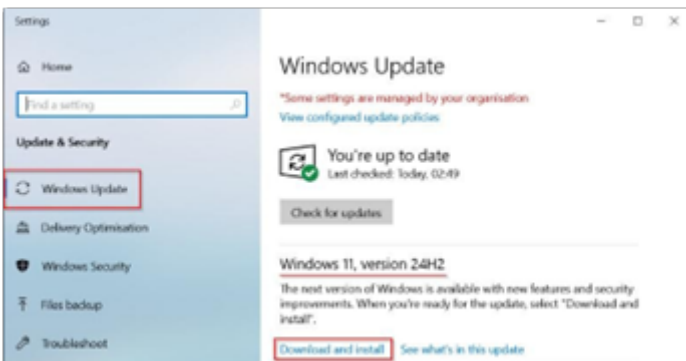
1. Right-click the **Start** menu, select **Settings**, then choose **System** and **About**.



2. Look for the **Windows specifications** section.  If it shows **Windows 10**, proceed to the next instructions. If it shows **Windows 11**, you are compliant and no action is required.
3. Right-click the **Start** menu, select **Settings**, then choose **Update & Security**.

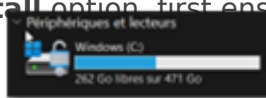


4. Select **Download and install** in the **Windows 11, version 24H2** section.



5. If you do not see the **Download and install** option, first ensure you have at least 30 GB

of free space on your Windows (C:) drive.



6. If the option is still missing, certain settings or applications may be blocking the upgrade. Please submit an IT support request for assistance.
7. After the restart, your computer is ready. If you have any questions or need assistance, please contact technical support.

## Notes

- You can continue working during the download and installation, which takes approximately 2 hours.
- A restart is required to complete the installation. Your computer will be unusable for about 1 hour during this process. We recommend performing this restart outside of working hours.

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