

C-UM-Windows11Upgrade_EN



Object: Upgrade Your Computer to Windows 11

Description

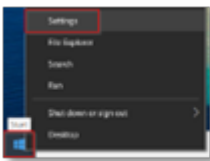
This guide explains how to check your current Windows version and how to upgrade your computer from Windows 10 to Windows 11.

Steps

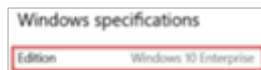
1. Right-click the **Start** menu and select **Settings**.



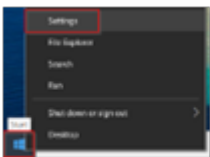
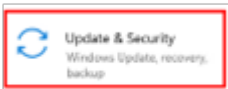
2. Select **System**, then click **About**.



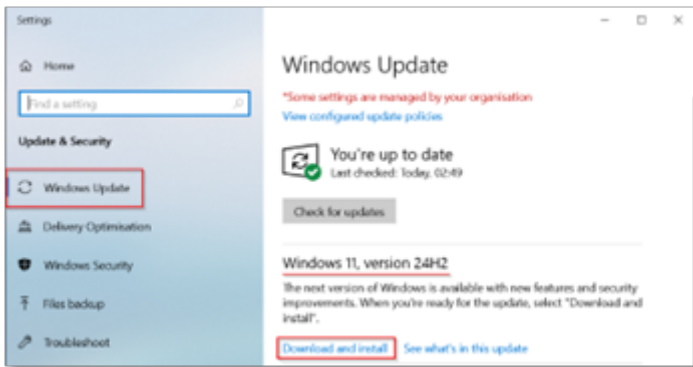
3. Check the **Windows specifications** section. If it shows **Windows 10**, proceed to the next step. If it shows **Windows 11**, your computer is compliant and no further action is required.



4. Right-click the **Start** menu, select **Settings**, then choose **Update & Security**.



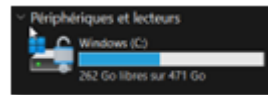
5. Select **Download and install** in the **Windows 11, version 24H2** section.



6. Restart your computer when prompted to complete the installation.

Notes

- You can continue working while the update downloads and installs (approximately 2 hours).
- A restart is required to finish the installation. Your computer will be unusable during this time (approximately 1 hour). We recommend performing this restart outside of working hours.



- If you do not see the `Download and install` option:
 - Ensure you have at least 30 GB of free space on your Windows (C:) drive.
 - If the option is still missing, certain settings may be blocking the upgrade. Please submit an IT support request.
- After the restart, your computer is ready. If you have any questions or need assistance, please contact technical support:
 - **Portal:** <https://helpdesk.gcmconsultants.com>
 - **Email:** support@gcmconsultants.com
 - **Phone (Emergency only):** 514.351.8643

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