

HPIA - Installation - EN

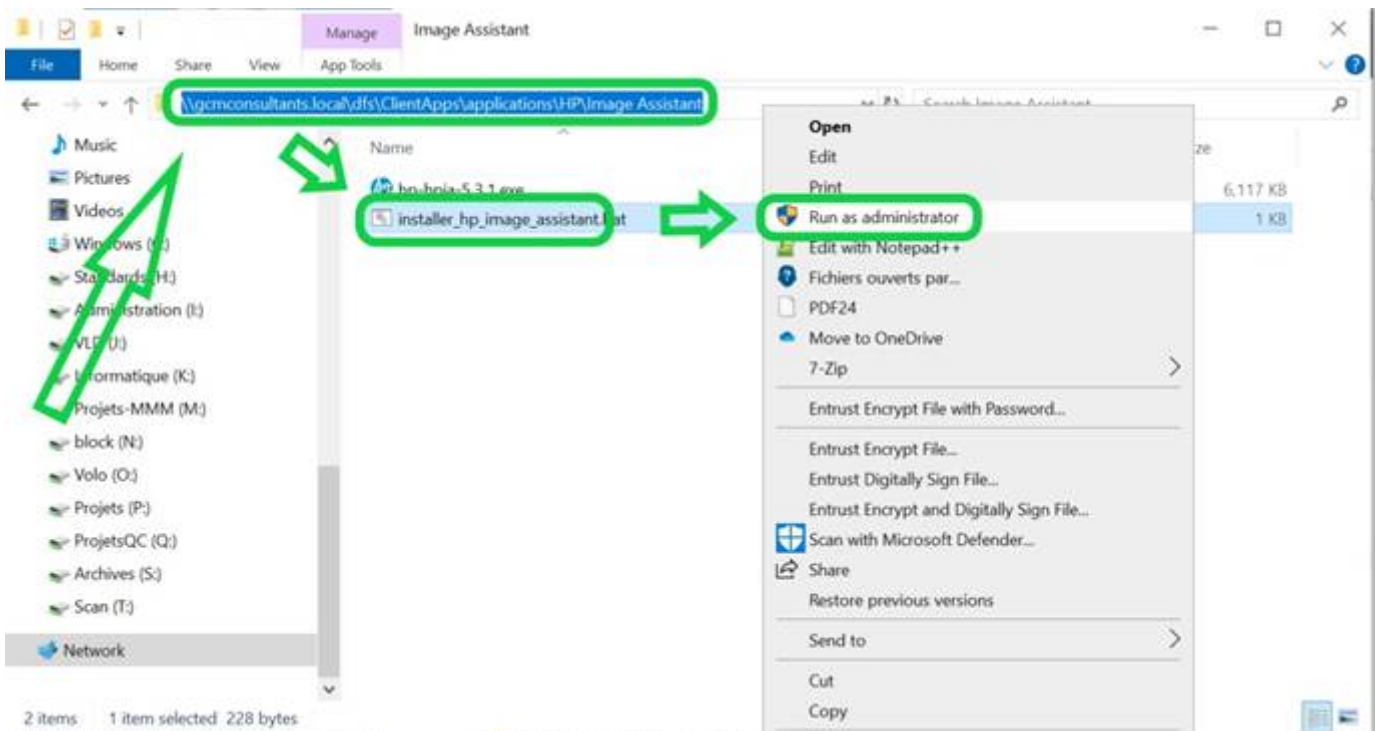
Object: HP Image Assistant (HPIA) Installation and Updates

Description

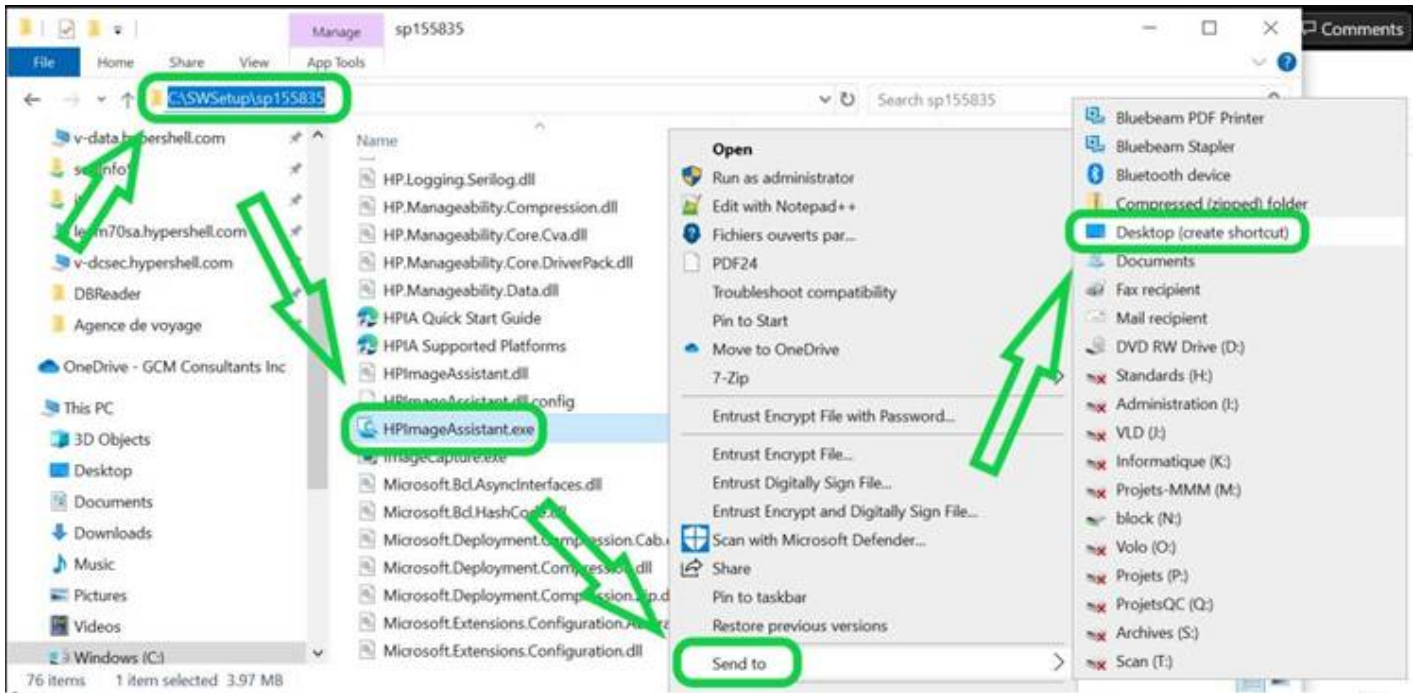
This guide explains how to install the HP Image Assistant tool and use it to update your computer's drivers and software.

Steps

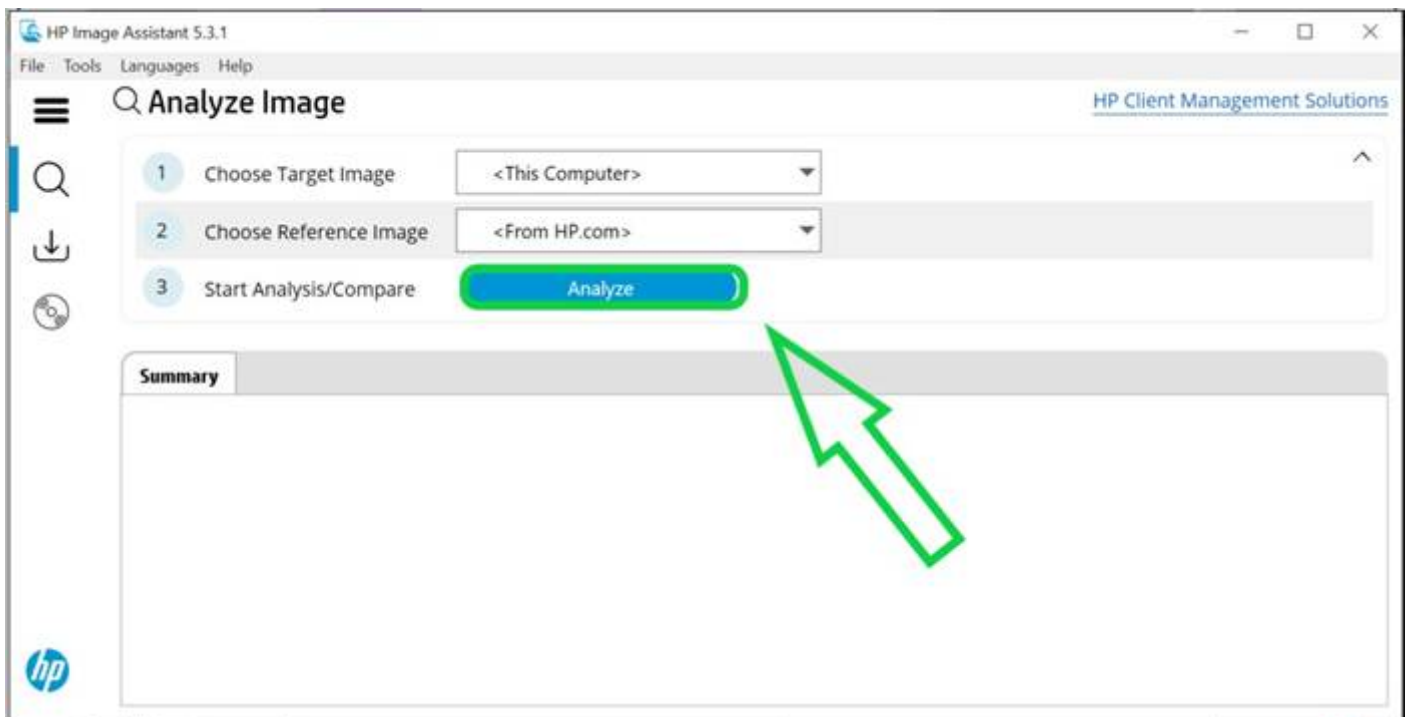
1. Copy the following path and paste it into your File Explorer's address bar:
`\\gcmconsultants.local\dfs\ClientApps\applications\HP\Image Assistant`
2. Right-click the `installer_hp_image_assistant.bat` file and select **Run as administrator**.



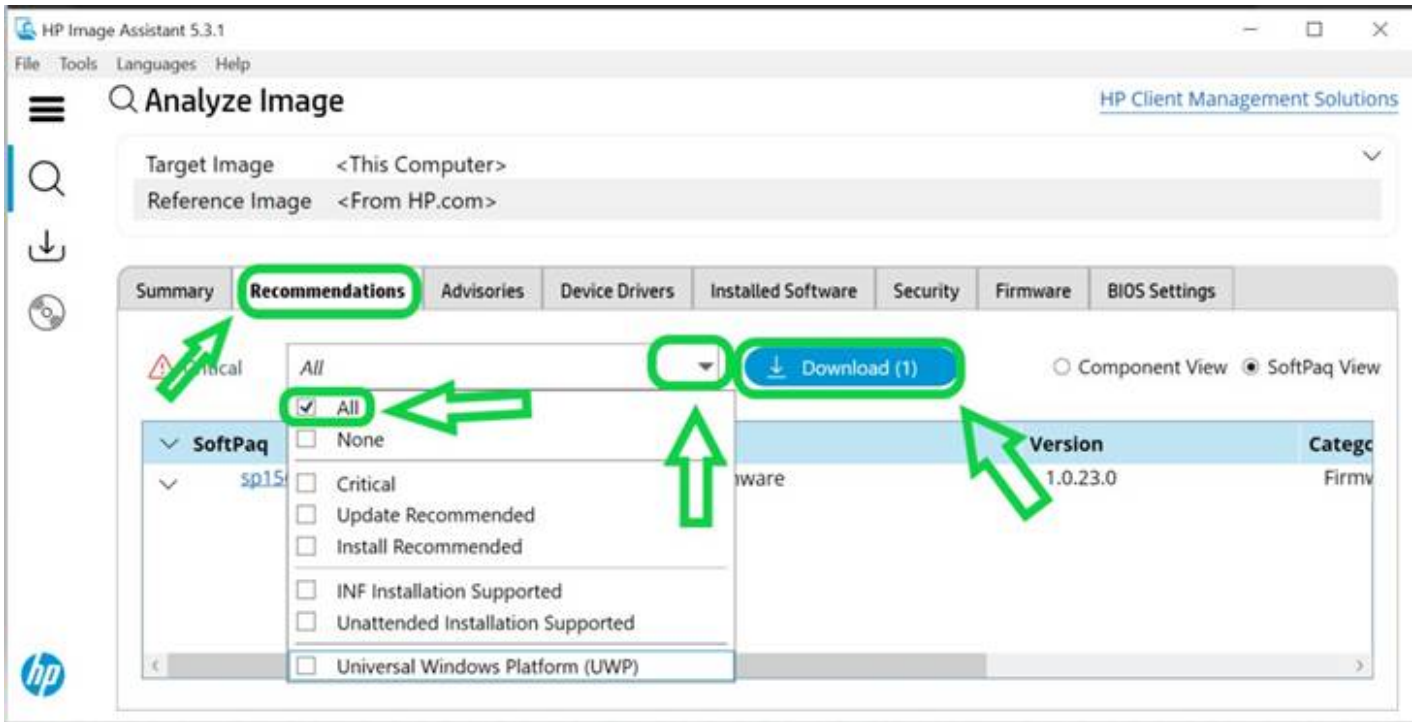
3. Wait for the folder `C:\SWSetup\sp170327` to open automatically.
4. Right-click the `HPIImageAssistant` application, select **Send to**, and then click **Desktop (create shortcut)**.



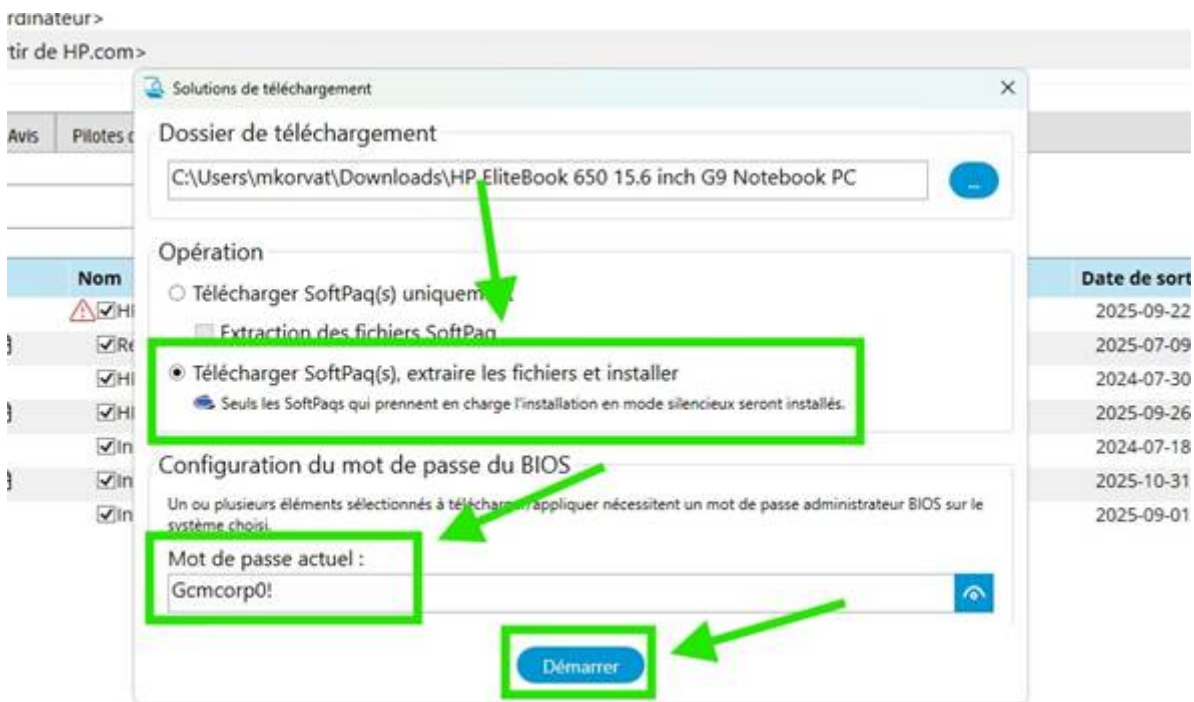
5. Open the HP Image Assistant software using the new shortcut on your desktop.
6. Click **Analyze** and wait for the analysis to complete.



7. Go to the **Recommendations** tab, open the dropdown menu, and select **All**.
8. Click the **Download** button.



9. Select the option **Download SoftPaq(s)**, extract files, and install and click **Start**.



10. If you are prompted for a BIOS password during the update, enter `Gcmcorp0!`.

11. Wait for all updates to finish. A confirmation web page may open in your browser.

12. Restart your computer to apply all the updates.

The screenshot shows a web browser window with several tabs open. The active tab displays a page with two main sections: 'Product Details' and 'Installation Status'. The 'Product Details' section lists various system attributes. The 'Installation Status' section contains a table with one entry showing a successful installation of HP USB-C Dock G5 firmware.

Product Details

Computer Name	BIOS Date	11/15/2024
Product Name	Memory (RAM)	16.00 GB
System ID	OS Description	Microsoft Windows 10 Business, version 22H2
Serial Number	OS Version	10.0.19045
BIOS Version	OS Architecture	64-bit

Installation Status

Sequence	Solution	Component	Version	Status	Comments	Installation Notes
1	HP USB-C Dock G5 - Firmware SP156379	HP USB-C Dock G5 Firmware Installer	1.0.23.0	Pass		

Successfully Downloaded

Revision #1

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